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Measuring Agility

Beyond Agile, Israel 2020

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**YES, YOU CAN
MEASURE AGILITY.
YES, YOU CAN
MEASURE VALUE.**



Pizza delivery

Delivery Metrics
Pizzas Delivered per Trip
Time taking an order
Time for Delivery
Miles per Delivery
Fuel Used
Order Accuracy (Quality)
Route Efficiency
Orders per Drive




Owner Perspective

Owner Metrics
Revenue
Per Delivery
Per Employee
Investments/Costs
Customer Satisfaction
Repeat <u>vs</u> New Customers
Employee Satisfaction
Time to Market
Growth
Market Share
Market Drivers:
Popular Trends
Ingredients
Events

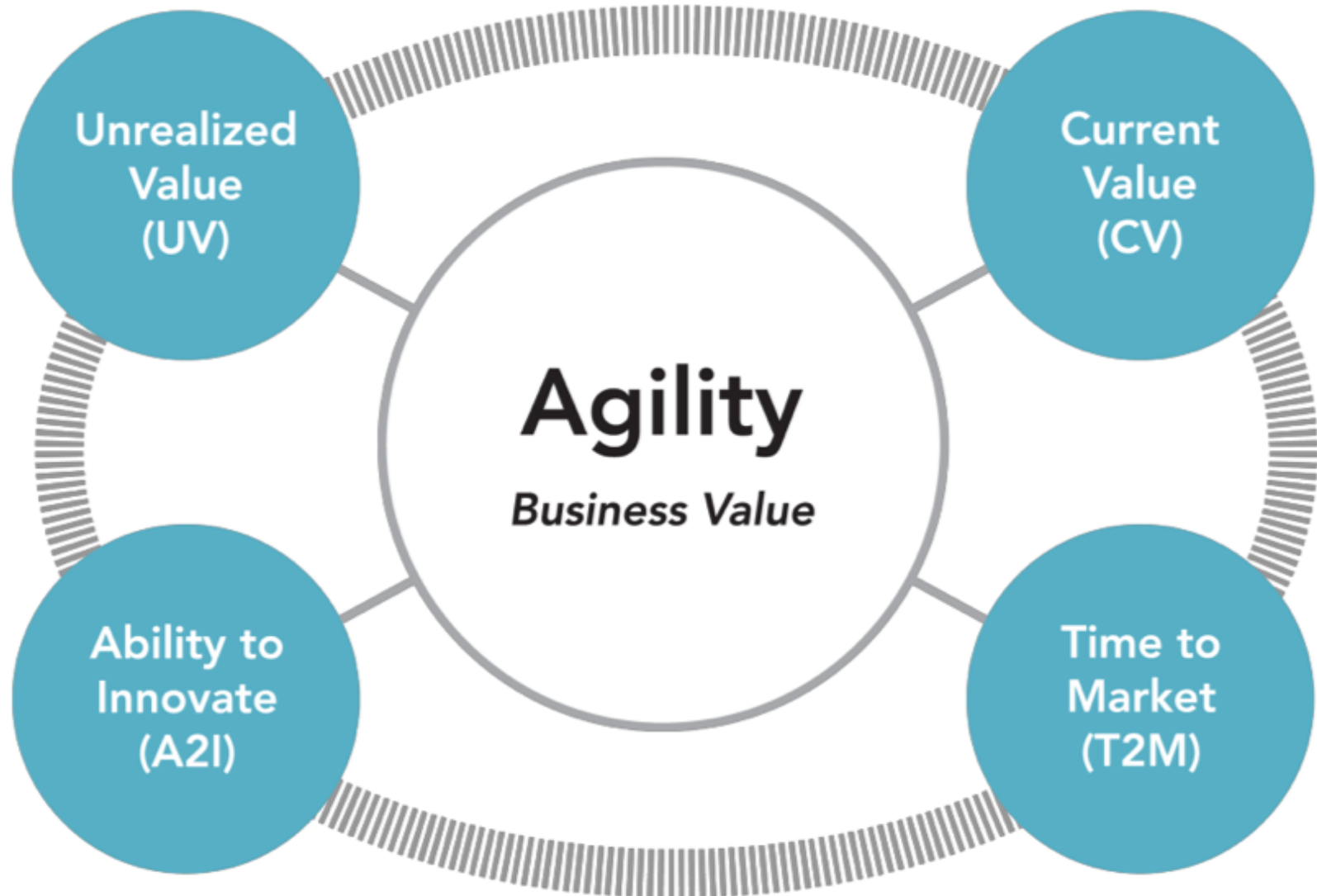
Metrics used by your organization

WHICH METRICS ARE USED BY
SOFTWARE DELIVERY DEPARTMENTS?
WHICH ONES BY THE BUSINESS?
WHAT MEASURES CAN AFFECT THE
CURRENT VALUE?

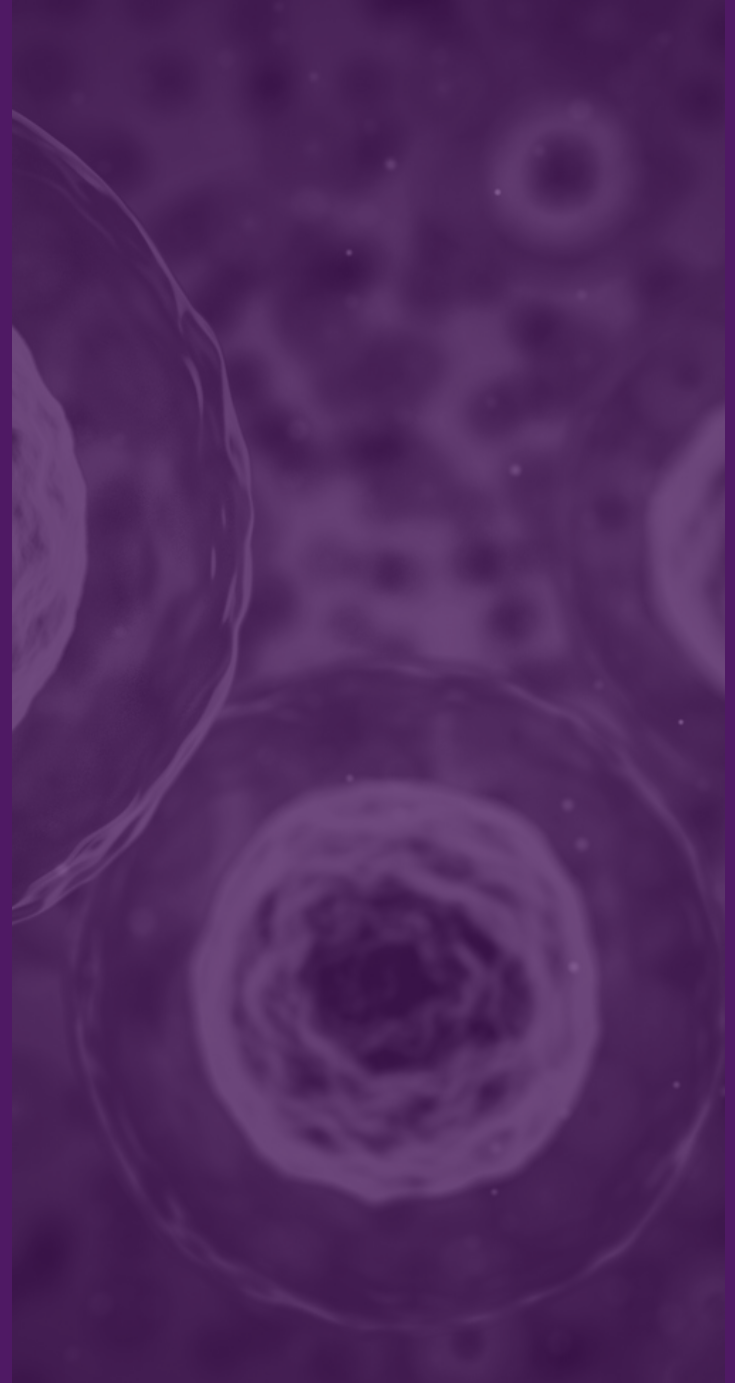


**What do your
organization do with
these metrics?
Any decisions are being
made?**

Evidence Based Management



**What
measures
would you
introduce to
your
organization
and why?**





Thank You